Unable to Level

Possible Solutions

Why is it important to level the refrigerator?

A refrigerator that is not leveled correctly and/or does not have the doors properly aligned could have some of the following concerns:

• Doors unable to close or seal properly
• Frost build-up or moisture problems
• Temperature fluctuation
• Unable to properly aligned the doors
• Door switch unable to actuate correctly

Is the floor under the refrigerator level?

Check to make sure the floor under the refrigerator is level. If the floor is not level shims may need to be used to properly level the refrigerator.

How to level the refrigerator

It is important to ensure the refrigerator is level before aligning the doors. A properly leveled refrigerator will help with overall proper operation of the refrigerator. Please refer to your Use and Care Guide or Installation Instructions for specific leveling information for your refrigerator.

NOTE: Make sure when leveling the refrigerator you level from front to back and side to side.

CLICK HERE to watch a video on how to level the refrigerator - French Door

CLICK HERE to watch a video on how to adjust the doors - Side by Side Refrigerators
Still need help? Call or schedule service.

You may need assistance from a qualified technician. Call 1-866-698-2538 or click below to schedule an appointment.
Schedule Service Online