How to Check the Water Supply Line

How to Check the Water Supply Line for your Whirlpool Refrigerator

If you are experiencing problems with your water supply there are things you can check.

Is the water line connected to a water supply?

Make sure the water supply is properly connected to a cold water supply and the water shutoff valve is fully opened.

Check to make sure there are no kinks in the water supply line. A kink in the line can reduce water flow. Straighten the water source line to restore adequate water flow and pressure. To help reduce the chances of a pinched water line, do not push the Ice Maker too far back against the wall or cabinet.

Is the correct type of saddle/shutoff valve installed and fully opened?

• Having the incorrect saddle valve installed can lead to low water pressure, reduced or no ice production.
• A low volume of water flow will cause small or hollow ice cubes, and can cause ice jamming. Be sure to use a ¼” type valve that requires a drilled hole.
• It is not recommended to use a self piercing type or a 3/16” saddle valve, both of which clog easily.

NOTE: Your refrigerator dealer has a kit available with a 1/4' (6.35 mm) saddle-type shut off valve, a union, and copper tubing. Before purchasing or installing make sure that a saddle-type valve complies with your local plumbing codes.
Is the water supply line cracked or damaged?

If water appears to be leaking from the back of the refrigerator, make sure that the water line from the household water supply to the refrigerator is not damaged or cracked.

Check all connections that are accessible, such as the connection at the supply valve and the connection point of the supply tubing onto the back of the refrigerator. Make sure the tubing is firmly inserted into all fittings and that all fittings are tightened.