Using the Load & Go Detergent Dispenser

Using the Load & Go™ Detergent Dispenser on your Whirlpool Top Load Washer

Load & Go™ Dispenser:

Load & Go™ is a system that allows you to load a large amount of HE liquid detergent into your washer and have it dispense the correct amount cycle after cycle.

Do not place single-dose laundry packets or powder detergent into the dispenser. Add single-dose laundry packets or powder detergent directly to the washer basket.

Using the Load & Go™ detergent dispenser and the single-dose detergent dispenser at the same time will result in oversudsing. To use the single-dose detergent dispenser, the Load & Go™ system must be disabled.

The Load & Go™ dispenser is specially designed to hold enough liquid detergent for multiple loads and does not need to be refilled every time the washer is used. Only refill the Load & Go™ dispenser when the level of liquid detergent seen through the clear drawer is visibly low. The Load & Go™ dispenser holds enough detergent to last approximately 14 loads.
Use only High Efficiency (HE) liquid detergents. The Load & Go™ dispenser does not support powdered detergent. Packages will be marked “HE” or “High Efficiency.” Low-water washing creates excessive sudsing with a regular non-HE detergent. Using regular detergent will likely result in longer cycle times and reduced rinsing performance. It may also result in component failures. HE detergents are made to produce the right amount of suds for the best performance.

Watch the window in the Load & Go™ dispenser to determine the detergent level. When it appears to be running low, add more liquid HE detergent. If the Load & Go™ dispenser runs out of liquid HE detergent, and the Load & Go™ system is enabled, no detergent will be available for dispensing. If the Load & Go™ dispenser runs out, the first load after being refilled will not have detergent. If this happens, run a Quick Wash cycle with no clothing to prime the Load & Go™ dispenser.

Changing detergent concentration level

To change the detergent concentration level, press and hold the Load & Go™ button until the concentration level changes. Release Load & Go™ when the concentration level changes and repeat until you reach the desired concentration level. Options for detergent concentration level are 2x through 8x. 2x is the default setting and the standard level for most detergents. For more information on choosing the correct concentration level, see your Owner’s Manual.

Single dose detergent dispenser

To disable the Load & Go™ system and use only a single dose of HE detergent, press the Load & Go™ button until the light turns off. Pour measured amount of liquid HE detergent into the single dose detergent dispenser. The detergent will dispense at the optimum time during the wash cycle.

If using powdered detergent, or single dose detergent packets, place that detergent in the wash basket before starting the load.

Always use only High Efficiency (HE) detergent.

CLICK HERE for more information about using HE detergent

See your Owner’s Manual for information on your specific model.

If you would like to download or view product literature for your appliance, please visit our Manuals and Literature page.